

Dr P J Robinson and Partners - Comments made by Patients - Survey 2012

Through a very difficult experience in my workplace leading to stress, anxiety and depression I have visited the surgery on many occasions. The support and care I have received has made a massive difference to my recovery.

Dr Bartlett and Catherine de Lacy have provided excellent care. Many thanks

The doctors have always been a great support to me - efficient and professional

Everyone friendly, helpful and kind. Nothing too much trouble. Dr Bartlett helped me so much with my health when my mum was ill

Very happy with our care-much better than other places where we've lived. Thank you

Excellent in everyway

The staff here are brilliant

Excellent in everyway

Some GP's at the practice do not seem to take concerns seriously, however trivial they may seem they are important to the patient. I just try not to book appointments with that GP unless I have no alternative

I feel a more holistic approach regarding complimentary therapies would be beneficial

I don't know what I would have done if I did not have my GP. I have trust and lots of confidence in her and that is all you can ask for

Praise to Nurse Helen Barnard. She is excellent, caring, patient and helpful

Always there when needed

I feel that we are very lucky to attend this practice and would not like to move out of the area it covers

One of the best I have experienced

My answers might sound like whitewash - but over recent months I could not have coped without their care

We are very lucky to have the services of our GP practice. With many grateful thanks to all

The care received at this surgery is excellent, both personally and for the children. Everyone is approachable & kind

A practice I am sure others could envy

I have been in many practices across the UK and find this one as good as any I have used. I get appointments at short notice. This does not happen in other surgeries without a fight with the receptionist so am very pleased

I have every confidence in our surgery. Doctors, nurses, reception, pharmacy. I cant speak too highly. Well Done! Thank you

If other GP practices were all like this one things/people would be a lot less upset at the NHS

All the staff are always polite, pleasant & helpful

My experience of treatment is limited as I am fortunately very well, however I am very happy with the visits I have had to make for myself & my children. Thank you

Always excellent service

My Partner and I have been really well looked after since September when I became ill and later during the cancer diagnosis. We could not ask for better treatment. We are always given time and treated with utmost courtesy and respect. We are indebted to all of them for our care.

Always friendly and helpful, when I moved house I deliberately moved to an area where I could keep my GP

Cant praise all aspects of care highly enough

Having moved around the Yorkshire area I have been registered at 5 different surgeries - this one is the best in all aspects

Snainton Surgery-It appears to be a well run surgery with happy staff who are always smiling and helpful

Compared to media/TV reports & documentaries I think this surgery is VG - Top marks - don't knock it or take it away

The best practice I have been with. Thank you

Thanks

I was once very happy with the help I received until speaking to someone with the same problem as me and hearing how they got so much extra help than me and taken more seriously

Having Rheumatoid arthritis and other conditions, leg ulcers, oedema etc From Dr J Reay, Sister Helen, reception Carol, Pam, the surgery at West Ayton offers to me an excellent Practice

Since joining the surgery 2.5 years ago I have had excellent service, my terminally ill mother moved in with me and we had wonderful care in the short time she was with me

It would be very good if there was a children doctor/baby doctor and not just docs who know a little of everything. I mean more like a specialist

All members of the practice have always been friendly and most helpful

This is the best GP surgery I have ever had. All the staff are great

As far as I am concerned there isn't another GP Practice that can touch ours

The only problem seems to be getting tablets when ordered, sometimes you go to the surgery only to be told you have to go again for them

They are all fantastic from the receptionists upwards and being a full time carer the surgery has to understand your problems and they do. As for appointments they are the best in the vicinity.

I think Dr Krill is lovely & caring

It is absolutely first-class, must be among the best in the country and to have this available in our village too

Have you considered having an 'open surgery' at sometime during the day?

An excellent practice

Very well run GP Practice throughout, sorry we don't have 24hrs cover anymore

Very happy with the GP Practice

Fine as it is. Don't privatise any more!!

I consider myself extremely fortunate to be treated at this surgery

In my 83 years, it's the best practice I have ever attended ,

A very helpful and friendly practice. I have even known people who have moved house to change to this practice.

This practice is the most caring and attentive. I am extremely satisfied with all staff. I cannot speak too highly for all the Doctors, nurses and staff.

An excellent all round practice - the best I have experienced.

Friendly, knowledgeable, understanding and caring

Warm and friendly reception every time, always happy to help. Thank you.

Please fight the Govt/Lansley et al's attempt to privatise the NHS

We feel very lucky to have the care and comfort that our practice provides. Many many thanks

I think the practice to be first class

Feel lucky to be in catchment of our GP practice

We are well served as we have a part time surgery in the village - I have lived in other areas where it was necessary to visit the nearby town for a surgery

I have a benign brain tumour but causes me no problems so far. Attend hospital every 2 years. Have had this tumour over 10 years. Other than that I am in very good health, have no complaints at all about my GP's. Excellent practice

Be difficult to get a better one

A lovely friendly surgery

Snainton practice is helpful, efficient, kind and thoughtful, they all have an excellent sense of humour and don't make you feel uncomfortable.
We both were and are so happy with this surgery that we asked to stay with them when we moved to the other end of the practice 15 years ago.

I am very grateful for the excellent health care which I receive from all the Doctors and staff at the surgery